

2021 Student Services & Amenities Fee Survey - Respondent Demographics

Source: Planning and Analytical Services

Course College	N Respondents ¹
College of Business, Government and Law	137
College of Education, Psychology and Social Work	303
College of Humanities, Arts and Social Sciences	135
College of Medicine and Public Health	164
College of Nursing and Health Sciences	261
College of Science and Engineering	195
Other ²	13
Grand Total	1,208

Note:

1. Count of students who commenced the survey. Not all respondents completed the survey.
2. Other is an amalgamation of Enabling, Non Award and Cross Institutional studies.

Course Level - Broad	N Respondents ^{1,2}
Postgraduate	398
Undergraduate	805
Other	5
Grand Total	1,208

Course Commencing Status	N Respondents ¹
Commencing	447
Continuing	761
Grand Total	1,208

Course Attendance Mode	N Respondents ^{1,2}
Internal	866
External	117
Mixture	224
Unknown	1
Grand Total	1,208

Broad Citizenship	N Respondents ¹
Australian	1,041
International	164
Grand Total	1,205

Gender	N Respondents ¹
Female	872
Male	333
Indeterminate/Intersex/Unspecified	3
Grand Total	1,208

Q1. Are you aware of the SSAF fee?

	2017		2019		2021	
	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
All Respondents						
Yes	2,338	78%	1,845	73%	924	79%
No	665	22%	679	27%	248	21%
Total	3,003	100%	2,524	100%	1,172	100%

	2017		2019		2021	
	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Commencing Undergraduate						
Yes	637	74%	514	72%	218	77%
No	224	26%	201	28%	65	23%
Total	861	100%	715	100%	283	100%

		2017		2019		2021	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Broad Course Level							
Undergraduate	Yes	1,678	79%	1,352	75%	616	79%
	No	436	21%	446	25%	165	21%
Undergraduate Total		2,114	100%	1,798	100%	781	100%
Postgraduate	Yes	645	75%	487	69%	306	79%
	No	217	25%	218	31%	80	21%
Postgraduate Total		862	100%	705	100%	386	100%
Other	Yes	15	56%	6	29%	2	40%
	No	12	44%	15	71%	3	60%
Other Total		27	100%	21	100%	5	100%

		2017		2019		2021	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Citizenship							
Australian	Yes	2,203	84%	1,742	80%	844	83%
	No	422	16%	441	20%	176	17%
Australian Total		2,625	100%	2,183	100%	1,020	100%
International	Yes	135	36%	103	30%	80	53%
	No	243	64%	238	70%	72	47%
International Total		378	100%	341	100%	152	100%

Q1. Are you aware of the SSAF fee? (cont)

		2017		2019		2021	
Attendance Mode		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Internal	Yes	1,960	78%	1,447	72%	671	80%
	No	548	22%	550	28%	167	20%
Internal Total		2,508	100%	1,997	100%	838	100%
External	Yes	145	78%	131	83%	91	79%
	No	41	22%	26	17%	24	21%
External Total		186	100%	157	100%	115	100%
Mixture	Yes	233	75%	267	72%	161	74%
	No	76	25%	103	28%	57	26%
Mixture Total		309	100%	370	100%	218	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF?

		2017		2019		2021	
All Respondents		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		936	31%	721	29%	527	45%
No		2,067	69%	1,803	71%	645	55%
Total		3,003	100%	2,524	100%	1,172	100%

		2017		2019		2021	
Commencing Undergraduate		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		235	27%	188	26%	109	39%
No		626	73%	527	74%	174	61%
Total		861	100%	715	100%	283	100%

		2017		2019		2021	
Broad Course Level		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Undergraduate	Yes	657	31%	515	29%	347	44%
	No	1,457	69%	1,283	71%	434	56%
Undergraduate Total		2,114	100%	1,798	100%	781	100%
Postgraduate	Yes	274	32%	204	29%	178	46%
	No	588	68%	501	71%	209	54%
Postgraduate Total		862	100%	705	100%	387	100%
Other	Yes	5	19%	2	10%	2	40%
	No	22	81%	19	90%	3	60%
Other Total		27	100%	21	100%	5	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF? (cont)

Citizenship		2017		2019		2021	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Australian	Yes	836	32%	650	30%	469	46%
	No	1,789	68%	1,533	70%	551	54%
Australian Total		2,625	100%	2,183	100%	1,020	100%
International	Yes	100	26%	71	21%	58	38%
	No	278	74%	270	79%	94	62%
International Total		378	100%	341	100%	152	100%

Attendance Mode		2017		2019		2021	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Internal	Yes	821	33%	572	29%	382	46%
	No	1,687	67%	1,425	71%	456	54%
Internal Total		2,508	100%	1,997	100%	838	100%
External	Yes	39	21%	45	29%	53	46%
	No	147	79%	112	71%	62	54%
External Total		186	100%	157	100%	115	100%
Mixture	Yes	76	25%	104	28%	91	42%
	No	233	75%	266	72%	127	58%
Mixture Total		309	100%	370	100%	218	100%

Q3. The Higher Education Support Act 2003 outlines the allowed services and services that the SSAF can be expended on and these are provided below. Please rank these in importance to you from highest (1) to lowest (19).

Service	Average Rank	N respondents		
		Rank = 1	Rank = 2	Rank = 3
promoting the health or welfare of students	1	235	108	102
helping students obtain employment or advice on careers	2	107	91	93
helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled	3	91	95	78
helping students with their financial affairs	4	96	86	76
providing libraries and reading rooms (other than those provided for academic purposes) for students	5	65	75	62
advocating students' interests in matters arising under the higher education provider's rules (however described)	6	64	62	52
providing legal services to students	7	17	37	54
helping students secure accommodation	8	24	48	60
giving students information to help them in their orientation	9	42	58	59
providing food or drink to students on a campus of the higher education provider	10	36	61	68
helping meet the specific needs of overseas students relating to their welfare, accommodation and employment	11	34	46	39
advising on matters arising under the higher education provider's rules (however described)	12	19	38	33
caring for children of students	13	21	30	30
supporting a sporting or other recreational activity by students	14	17	25	21
helping students obtain insurance against personal accidents	15	13	18	26
supporting the administration of a club most of whose members are students	16	9	12	24
supporting an artistic activity by students	17	7	12	13
supporting the production and dissemination to students of media whose content is provided by students	18	13	6	16
supporting debating by students	19	7	9	11

Q4. 2021 SSAF Bids - Level of Priority

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
Enhanced Health, Counselling and Disability Services	Health, Counselling and Disability Services	570	217	42	14	68%	26%	5%	2%	93%
Mental Health First Aid (MHFA)	Health, Counselling and Disability Services	552	223	50	18	65%	26%	6%	2%	92%
Student Advocacy and Welfare	Flinders University Student Association (FUSA)	495	275	62	13	59%	33%	7%	2%	91%
Oasis Student Wellbeing Programs	Health, Counselling and Disability Services	426	315	85	18	50%	37%	10%	2%	88%
eMental Health Strategy	Health, Counselling and Disability Services	482	259	90	14	57%	31%	11%	2%	88%
Student Health and Wellbeing	Flinders University Sport and Fitness Inc	495	243	87	17	59%	29%	10%	2%	88%
Careers Professional Development Officer	Careers & Employability	418	322	89	20	49%	38%	10%	2%	87%
Enhanced Employer Engagement Program	Careers & Employability	411	323	97	18	48%	38%	11%	2%	86%
Respect Now Always Project	Health, Counselling and Disability Services	418	304	94	26	50%	36%	11%	3%	86%
Flinders Legal Centre – free legal advice to students	College of Business, Government and Law	390	339	102	24	46%	40%	12%	3%	85%
CSE programs focused on student wellbeing and mental health	College of Science and Engineering	435	283	96	29	52%	34%	11%	3%	85%
Research and Employability Skills Training (REST)	Office of Graduate Research	359	359	104	27	42%	42%	12%	3%	85%
English Language and Academic Skills Support	Student Learning Support Service	376	327	105	36	45%	39%	12%	4%	83%
Graduate Skill Development Program (Flinders Horizon Award)	Careers & Employability	374	330	127	18	44%	39%	15%	2%	83%
Student Council	Flinders University Student Association (FUSA)	343	340	118	45	41%	40%	14%	5%	81%
24/7 Online Academic Language Assistance	Student Learning Support Service	364	316	141	23	43%	37%	17%	3%	81%
Student Engagement	Flinders University Student Association (FUSA)	332	351	131	35	39%	41%	15%	4%	80%
Orientation Program (on campus and online)	Student Experience	351	318	150	30	41%	37%	18%	4%	79%
Supporting the on-campus student experience for mature age students and student parents: dedicated mature age/parent space in Central Library	University Library	341	318	135	49	40%	38%	16%	6%	78%
CMPH Peer Mentoring Program, Student Led Wellbeing Projects, Focused Peer Support Program, Student Bursaries	College of Medicine and Public Health	282	356	168	42	33%	42%	20%	5%	75%
O'Guide Program 2022 (continuing)	Student Experience	292	334	177	44	34%	39%	21%	5%	74%
ID Card Kiosks (24/7 access at 4 campuses)	Student Administration Services	310	314	169	55	37%	37%	20%	6%	74%
Sensitive & Intimate Content Officer	College of Humanities, Arts and Social Sciences	286	335	161	62	34%	40%	19%	7%	74%
Conservation and restoration on campus and the surrounding grey box woodland	College of Science and Engineering	283	326	186	54	33%	38%	22%	6%	72%
Flinders Community Kitchen Project	College of Nursing and Health Sciences	221	384	183	59	26%	45%	22%	7%	71%
Student Fitness	Flinders University Sport and Fitness Inc	236	340	218	52	28%	40%	26%	6%	68%
Clubs and Societies (non-sporting)	Flinders University Student Association (FUSA)	205	368	226	56	24%	43%	26%	7%	67%
HDR Central 2.0: online enabled	Office of Graduate Research and Library	193	355	231	66	23%	42%	27%	8%	65%
CBGL Peer Mentoring and Transition Program	College of Business, Government and Law	181	362	228	77	21%	43%	27%	9%	64%
Student Clubs and Sport	Flinders University Sport and Fitness Inc	158	384	246	67	18%	45%	29%	8%	63%
IOO (International Offshore/Online) Study Skills Bootcamp – Pilot Program	International	188	326	254	77	22%	39%	30%	9%	61%
Student Communications and Media	Flinders University Student Association (FUSA)	126	379	276	69	15%	45%	32%	8%	59%
College of BGL Study Assistance	College of Business, Government and Law	147	333	259	105	17%	39%	31%	12%	57%